

SOLO (NZ) LIMITED
TEKPAC POWER PRODUCTS STANDARD WARRANTY

Solo NZ Ltd undertakes to repair or replace, at its discretion, your new Tekpac Power Product in accordance with the following conditions for a period of:

12 months for domestic/commercial use

3 months – hire use

The warranty shall run from the date of original purchase as indicated by the date on the purchase invoice from the accredited Solo agent provided that the machine is returned to the accredited Solo agent after five (5) hours or within one (1) month of purchase for a first service/inspection. Thereafter the machine must be returned to the accredited Solo agent every twelve (12) months for service/inspection.

This warranty is non-transferrable and is restricted to the original purchaser.

- The buyer shall inspect the goods on delivery and shall notify Solo NZ Ltd (Solo) of any alleged defect, shortage or damage within 24 hours.
- The buyer shall afford Solo the opportunity to inspect the goods within a reasonable time following notice and before any use is made of the machine. If the buyer fails to comply with these provisions the goods shall be deemed to be free from any defect or damage which would be apparent on a reasonable examination of the goods and the buyer shall be deemed to have accepted the goods.
- The buyer shall notify Solo of any non-delivery within 48 hours of dispatch. Notwithstanding the receipt by Solo of any such notice, a clear signature on a carrier's delivery advice shall be deemed to signify receipt in good condition of the goods indicated on the delivery document.
- If any goods supplied, or parts thereof, prove to be faulty within the warranty period, the product should be sent, together with a copy of the original invoice and the serial number, to the accredited Solo agent from whom it was purchased. Only parts that have been proved to be defective through faulty workmanship and which have not been interfered with after delivery will be replaced.
- In the event of any failure requiring repair or replacement, the act of dismantling or attempting to dismantle, repairing or attempting to repair the goods by persons other than the accredited Solo agent, immediately negates any claim under this warranty.
- The cost of repair or replacement under the above circumstances will only be met if the repairs or replacements are carried out by an accredited Solo agent, after the validity of the claim has been established.
- Parts, extras and accessories other than genuine Solo parts are not covered by this warranty, nor is any damage caused by the use of "foreign" parts of this nature.
- This warranty will not apply where the goods are supplied by anyone other than an accredited Solo agent.
- The following are specifically excluded under this warranty:
 - Parts not supplied by Solo are attached or used, or the damage is caused by the application of "foreign" parts.
 - Normal wear and tear.
 - Damage or failure caused by misuse, accident or neglect including ingress of dirt, abrasives, moisture, varnish, rust or corrosion.
 - Expendable or service parts used in the normal course of use, including but not limited to, belts, blades, filters, rewind springs, guide bars, saw chain, lubricants, spark plugs, starter ropes, tines, vibration eliminators, drive chains and sprockets.
 - Second hand parts.
 - Natural discoloration due to ultra-violet light.
 - Problems caused by the use of stale fuel.
 - Failure to use the correct engine oil.
 - Additional damage to parts or components due to continued use after any of the above.
 - Damage during transport should be described and claimed from the carrier or his agent.

The timing of the repair may depend on the repair schedule and availability of the parts or components.

Solo will not be liable to any purchaser or any other person for any loss of profits or any consequential, indirect or special loss, damage or injury of any kind howsoever caused (including negligence) arising directly or indirectly from, or in connection with any Solo product and/or any failure of, or any fault in any Solo product.

Solo's liability in respect of all claims shall not exceed the original price of the goods concerned.